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To: All Members of the Council

Chief Executive

Please ask for

Graham Ibberson

Direct Line 01246 345229 Fax 01246 345252

Our Ref Your Ref

Dear Councillor,

Record of Decision taken by Cabinet - 17 October, 2023

At a meeting of the Cabinet held on <u>17 October</u>, <u>2023</u>, the following decisions were reached on the items listed in the attached schedule.

The implementation of these Cabinet decisions is suspended until the call-in period has expired without a call-in being validly invoked. Any Member of the Council shall be entitled to call for a decision to be suspended by giving notice to the Monitoring Officer either by telephone, fax, email or in writing not later than 5.00 pm on the day following the date of the Cabinet meeting.

Any decision so suspended shall not be capable of implementation for a period of five calendar days from the date of the Cabinet meeting which will expire on, 22nd October 2023.

(DURING THE CALL-IN PERIOD A REQUEST MAY BE MADE IN RESPECT OF ANY DECISION SO SUSPENDED BY NOT LESS THAN ONE QUARTER OF THE TOTAL MEMBERSHIP OF THE OVERVIEW AND PERFORMANCE SCRUTINY COMMITTEE. TO DO THIS YOU WILL NEED TO NOTIFY THE MONITORING OFFICER IN WRITING, BY FAX OR BY EMAIL BY 5.00 PM ON 22nd OCTOBER 2023 BEING FIVE DAYS FOLLOWING THE DAY OF THE CABINET MEETING.)

Public Information

5. Annual Report for Tenants

*RESOLVED -

- That the Housing Service Annual Report to Tenants for the financial year 2022/23, attached as Appendix A of the Director's report be approved.
- 2. That a copy of the Annual Report be published on the council's website.

REASONS FOR DECISIONS

- The Annual Report to Tenants is a key tool in strengthening the council's relationship with tenants, through effective communication and engagement with our customers, and ensuring we seek to maintain and improve our service delivery standards.
- 2. Since 2010, housing providers have been required to produce an Annual Report to Tenants setting out performance against a range of standards.
- 3. The Annual Report to Tenants for each year ending 31 March, should be made available to tenants and should include details of performance against the regulatory standards, achievements during the year and planned service improvements for the following year.

Yours sincerely,

Head of Regulatory Law and Monitoring Officer